

Monthly promotions

July 2019 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



A PSE contractor installs a solar panel at King County Housing Authority. Photo by Bill Wright

TOGETHER, we're bringing solar power to more communities throughout Washington

Puget Sound Energy awarded three organizations the gift of green energy this year, and will be wrapping up solar installations this summer. King County Housing Authority, HopeSource in Cle Elum and Opportunity Council in Bellingham were granted nearly \$465,000 to install solar panels to five low-income multifamily housing facilities they own and operate. These organizations were chosen for their work with families in need. The Washington State University Energy Program, through its Community Energy Efficiency Program, helped provide half of the funding for this project.

As part of PSE's commitment to reduce its carbon footprint and help our customers, these solar projects are another step we're taking with the community to preserve and protect the environment for future generations.



The sky's the limit, except around power lines

High flying kites, tree forts, picnics with mylar balloons—these are what summer memories are made of. But not around power lines! Fly your kite away from power lines. Don't try to retrieve a balloon caught in or near a utility pole. Build your treehouse in a tree that will never touch a power line. And stand your ladder at least 10 feet away from overhead lines when working on your roof or gutters. Keep electricity in its place and away from any path that could carry it back to you.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at pse.com/guarantees.

You may qualify for assistance

Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the federal Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.

Safety tip: Smell gas? Leave, then call 911 or PSE

Natural gas, which is primarily methane, is lighter than air and will migrate upward when in an enclosed space. It can be ignited by the spark from flipping a switch. We add an odor of sulfur or rotten eggs so that a natural gas leak is detectable long before the gas reaches an explosive level. This odor may smell different to you. Don't take chances. If you smell gas, don't hesitate. Leave the area then call us at **1-888-225-5773**, TTY: **1-800-962-9488**, or call **911**.

pse.com/detectaleak



P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Start saving today

With energy efficiency rebates and offers.
Visit pse.com/rebates.





Customer service — guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit pse.com/guarantees.





PLACE
STAMP
HERE

Save a stamp. Go paperless.
Visit pse.com/gopaperless for more information.

BELLEVUE, WA 98009-9269



Go paperless

Sign up to manage your account and pay online at **pse.com/gopaperless**.



This envelope is recyclable.

Customer service, guaranteed

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

pse.com/guarantees

Detail section

Electric Transmission customers – June peak message.

The past month's transmission system peak occurred on June 12 at hour ending 1800.

Global Tax message change – To all gas/electric customers.

Effective June 17, if you live in an incorporated area which assesses a city tax, the effect of city tax rate may have changed slightly.

Price change – Electric only – Power Cost Adjustment – Effective 7-1-2019.

Your bill reflects changes in rates that went into effect on July 1, 2019.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

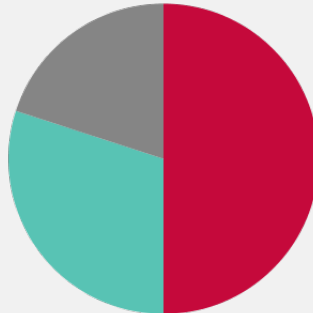
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

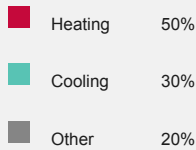
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)