

Monthly Promotions

November 2017 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



We'll let you know when the power is out

Now you can be notified about power outages, even when you're away from home. With outage communications we'll notify you:

- if your power is out
- your estimated restoration time
- status updates
- when your power has been restored

Plus, you get to decide how you'd like to be alerted—by phone, email, text or all three.

All you need is a myPSE account.

If you already have a myPSE account, simply sign in to verify that we have your most current contact information. If you don't have a myPSE account, now's the time! Go to [myPSE](#) to create an account.

Blocked sewer? Call PSE, or ask your plumber to call

If you experience a sewer blockage outside the walls of your house, call PSE when your plumber is on their way to clear it. Or have your plumber call.

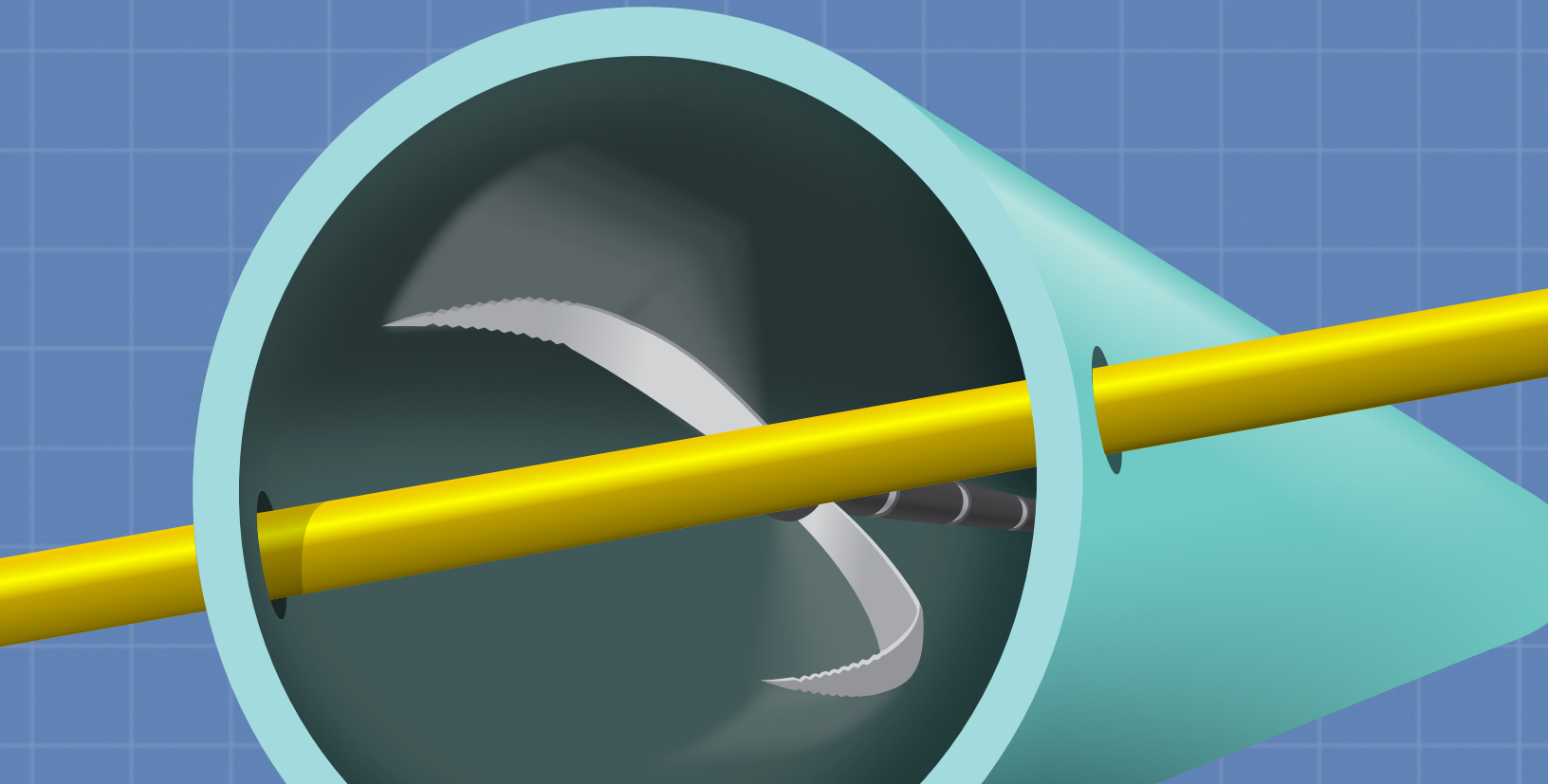
Natural gas lines have inadvertently been installed through some sewer and septic lines. Clearing them with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation. PSE will meet your plumber on site—for free—to make sure the sewer or septic line is safe to clear.

This can happen to homes not served by natural gas. Don't take a chance. Before your plumber clears an exterior blockage, either you or they should call PSE at **1-888-225-5773**.

pse.com/sewersafety



 **SEWER OR SEPTIC LINE
BLOCKAGE**



Gift of warmth

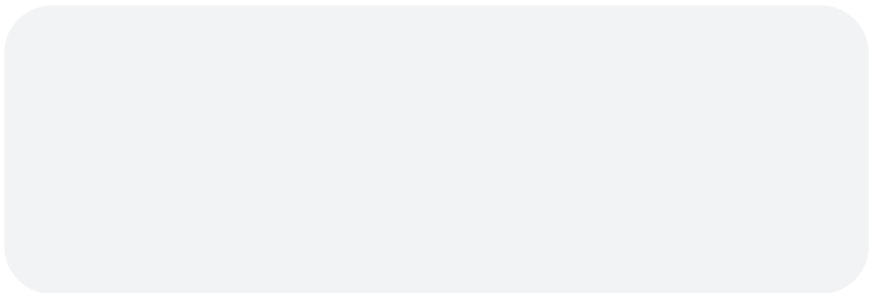
During the holiday season, consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate to the Warm Home Fund, include a little extra in your next PSE bill payment and specify the donation amount.



P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED



Be prepared. Stay connected.

Download the app for info on
power outages at pse.com/app.





Your power, your choices

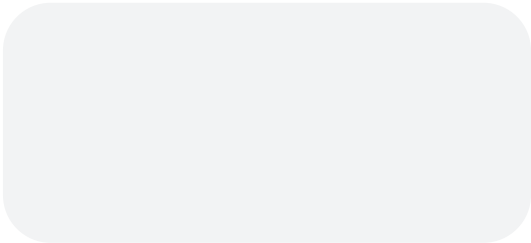
Learn about programs to lighten your carbon footprint
at pse.com/renewables.



Help others stay warm. Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



PLACE
STAMP
HERE



BELLEVUE, WA 98009-9269





We'll work with you to help manage your bills.

Call us at **1-888-225-5773** to make payment arrangements.



This envelope is recyclable

November 2017 bill print messages

Summary page

Share the gift of warmth

This holiday season consider donating to The Salvation Army Warm Home Fund, which provides emergency bill payment help to PSE customers. Include a little extra in your payment and specify the donation amount. pse.com/youraccount.

Detail section

For natural gas customers

Your bill reflects changes in rates that went into effect Nov. 1.

For electric customers on bi-monthly billing schedule

Your bill reflects changes in rates that went into effect October 1.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on October 31 at hour ending 0800.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2017.

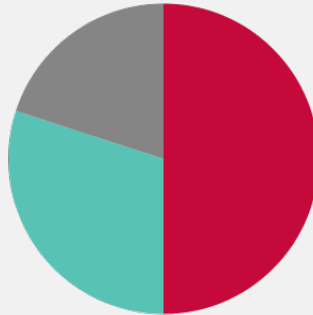
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

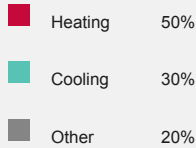
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



May 1, 2017 – May 31, 2017



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)